



Terms of Service

Last Updated: October 21, 2025

TL;DR — The Smarter Version

- Be kind, collaborative, and professional.
- Memberships are 6-month or annual and renew automatically.
- Cancel at least 1 week before renewal to avoid being re-billed.
- No refunds after 7 days of renewal (though we'll always try to be fair).
- Keep community convos confidential and respect others.
- Events and shared content are for members only — please don't redistribute.
- Have fun, build real connections, and help everyone win together. 🌟

1. Membership Eligibility

Smarterships is a private, curated community for partnership professionals, agency founders, tech partners, and other eCommerce industry leaders.

Membership is open to individuals or companies who:

- Work within partnership, marketing, or business development roles relevant to eCommerce or technology;
- Are approved by the Smarterships team; and
- Maintain active, paid membership dues.

We reserve the right to decline or revoke membership if a member's conduct or participation is inconsistent with our community standards.

2. Membership Dues & Billing

- Memberships are offered on a 6-month or annual basis, billed in full at the time of enrollment.
- Members must have current paid dues to retain access to the Slack community, events, and resources.
- Memberships renew automatically at the end of each term unless cancelled in accordance with Section 3.
- Payments are processed by a secure third-party provider; by subscribing, you also agree to their terms.

3. Cancellations & Refunds

We aim to make things simple and fair.

- Members must request cancellation at least **one (1) week** before the next renewal date.
- If cancellation is not requested on time, the membership will automatically renew for another 6-month or annual term.
- Refunds or cancellations after renewal are at Smarterships' sole discretion.
- **No cancellations or refunds will be issued after seven (7) days from renewal.**
- All cancellation requests must be emailed to **info@smarterships.co**.

4. Community Conduct

Smarterships thrives on collaboration and respect. Members agree to:

- Be kind, professional, and supportive;
- Avoid spamming, hard-selling, or aggressive self-promotion;
- Keep Slack discussions and shared community information confidential;

- Champion inclusivity and lift others up — that's what we're all about.

We reserve the right to suspend or remove any member who violates these standards, without refund.

5. Events

By attending Smarterships events (virtual or in-person), you agree that:

- You may appear in photos, videos, or promotional content;
- You are responsible for your own conduct, safety, and travel;
- Event tickets, sponsorships, and fees are generally non-refundable, unless otherwise specified.

6. Intellectual Property

All materials, event assets, resources, and communications shared within Smarterships are owned by Smarterships or their respective creators.

You may not copy, share, or repurpose them without written permission.

7. Limitation of Liability

Smarterships is a platform for connection, collaboration, and professional growth — not a broker or guarantor of business outcomes. Participation is voluntary and at your own risk.

8. Changes to These Terms

We may update these Terms periodically. If changes occur, we'll notify members via Slack or email. Continued participation after notice means you accept the updated Terms.

9. Contact

Questions or concerns? We'd love to help.

 hello@smarterships.co

 www.smarterships.co